

Innovative models of social inclusion and **Community engagement**

Phil Honeywood Chief Executive, IEAA

IEAA community engagement

- Research to understand broader community and employer engagement, benefits and barriers
 - o Beyond 'preaching to the converted
 - Encourage personal connections and greater integration
 - Dispel myths/perceived disadvantages
- Research informed development of a toolkit of resources to **humanise** and **demystify** the sector for employers and the community.
 - 2 videos, 2 reference guides, infographic
 - High level resource for international education professionals to use when working with employers or at community events, to help raise the profile of the sector
- Phase 2 funding to build a dedicated 'microsite' and implement a coordinated and targeted dissemination plan to employers from early 2019.

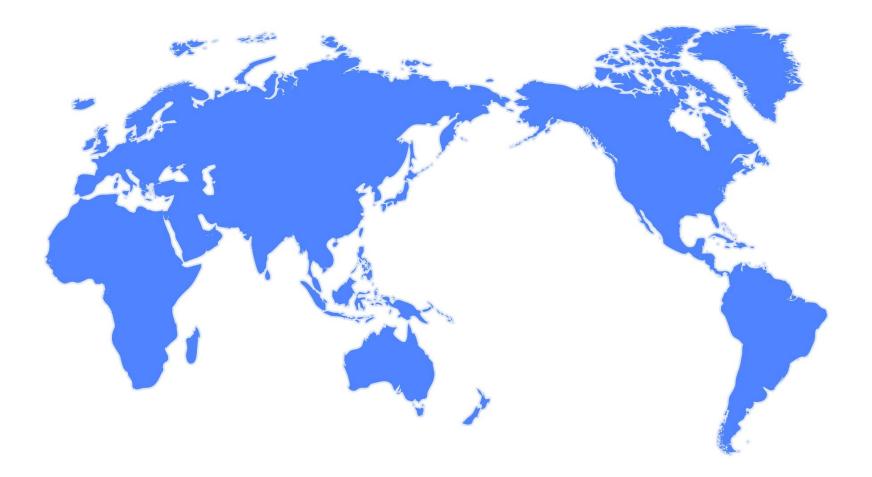






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Chris Marr Director, Strategy and Development Sonder Australia **Sonder** Help when you need it. Confidence when you don't.



You've got this. We've got you.

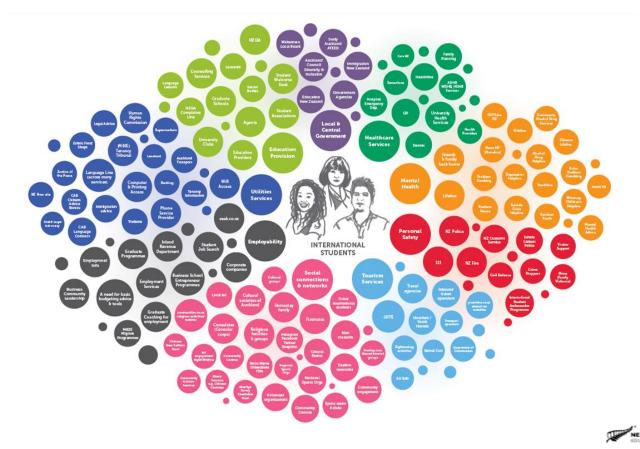
sonderaustralia.com



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Hayley Shields Director, Student Experience Education NZ

International Student Experience Ecosystem







Last 12 months



3,374 Students Engaged Last 12 months

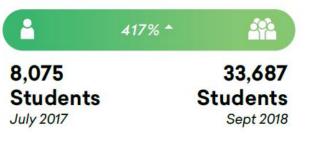


International

New Zealand's Fastest Growing Student Platform.

"A company created for students by students. Niesh has created solutions to students' problems in ways that students need"

Community growth



All things student, in one platform

Product





Innovative models of social inclusion and **Community engagement**

Robert Chasse Education Manager Services CET Connect

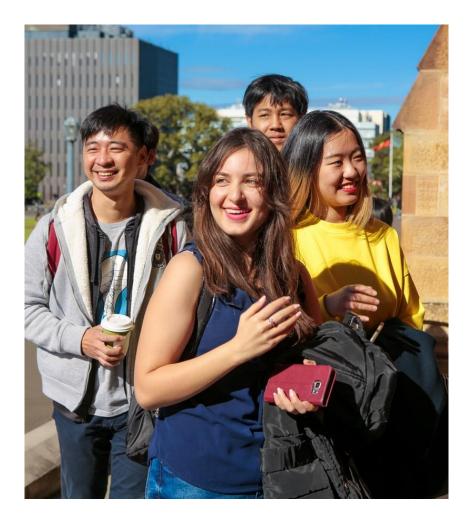
CET Connect

Innovation models of social inclusion and community engagement

Presented by

Robert Chasse Education Manager Services The University of Sydney Centre for English Teaching



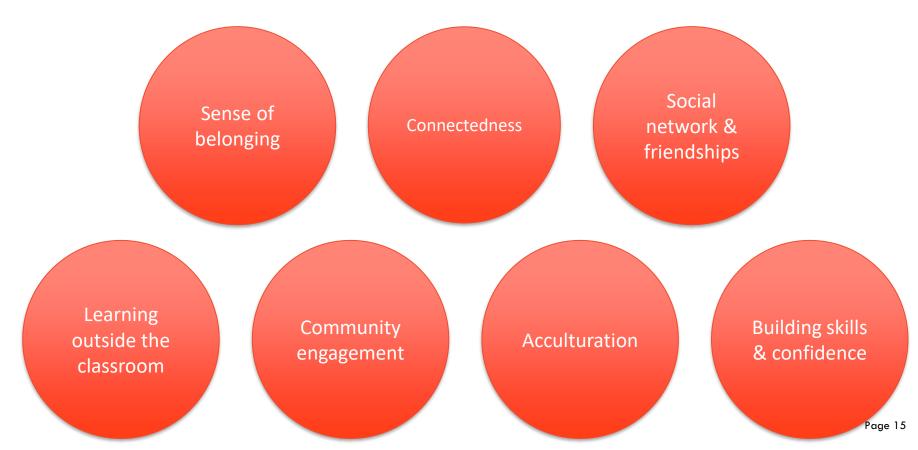


CET Connect

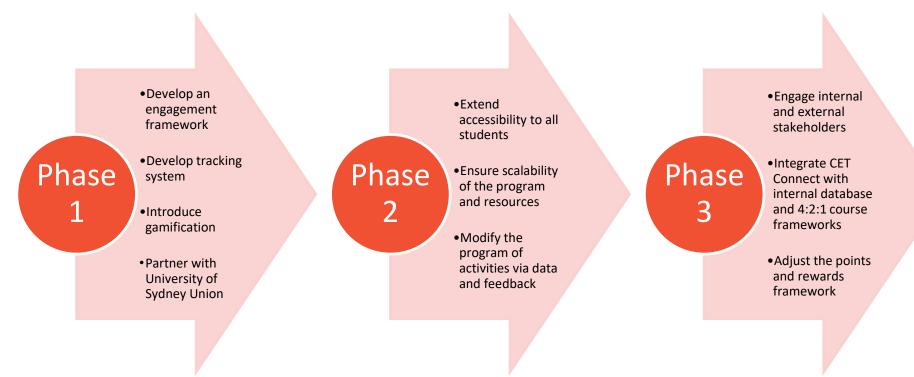


- Gamified Student Engagement Program
- Mobile app platform
- Three learning communities
- Builds engagement portfolio
- Integral component of the CET Learning Model 4-2-1

Student needs



Innovation process



Measuring Success



91%

CET students who engaged in all three learning communities have gained entry to university

2502 ACTIVE USERS August 2018

2086 COMPLETED Online Welcome Modules, August 2018







2018 Best Practice Award for Innovation (Winner)



2017 NSW International Student Community Engagement Award (Finalist) Online Welcome Modules, August 2018 **218 REGISTRATIONS** University Clubs & Societies, July 2018



The University of Sydney

More Information



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Innovative models of social inclusion and **Community engagement**

Jonathan Gliksten Director, Iglu

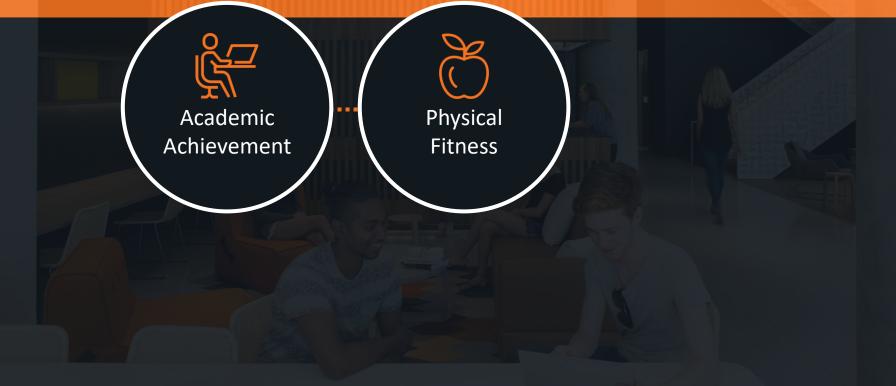


A holistic model for student wellbeing and health

Jonathan Gliksten Managing Director and Co-Founder of Iglu







Academic Achievement

ST.

Physical Fitness

Psychological Wellbeing

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Innovative models of social inclusion and **Community engagement**

Shannon Willoughby CEO, Study Gold Coast

STRATEGIC POSITIONING

STUDENT ATTRACTION

Vision: Increase the number of students who choose the Gold Coast as their preferred study destination.

ADVOCATE

STUDENT RETENTION

Vision: A long-term, life changing education experience for Gold Coast students.

GROW

STUDY GOLD COAST

VISION:

The Gold Coast, Australia's Favourite Classroom, is recognised globally for providing quality education and training, innovation, employability and opportunity.

MISSION:

Promote, grow and unite the city's education sector to support student recruitment and retention, enhance student experience and increase employability. Position the Gold Coast as an education city.

UNITE

* Constanting of the second second

STUDENT EXPERIENCE

Vision: To be the most welcoming student city in Australia.

PROMOTE

STUDENT EMPLOYABILITY

Vision: To be the most active student employability focused city in Australia.



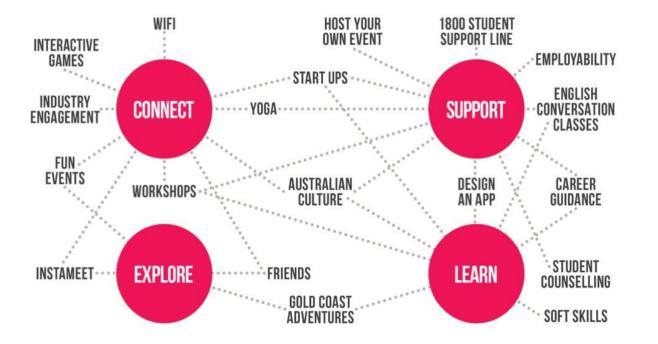
GOLD COAST STUDENT HUB

The Student Hub is an exciting initiative that was co-funded by the Queensland Government and City of Gold Coast council, to provide a welcoming space, which is freely available for students to visit, share and connect with their friends and colleagues. It is: A destination for the Gold Coast student community to connect, learn, explore and get support.

The Student Hub so far

- Top 5 Markets: Brazil, Japan, Australia, South Korea & Colombia
- 5,460 students visitations
- 67 Gold Coast institutions have used the Hub
- Students from 79
 nationalities
- They want to be social, studying, join events and workshops and orientation
- 8,039 #GCStudentHub hashtag engagements
- Mobile Hub is going global!

STUDENT HUB





CORE SUPPORT SERVICES & EVENTS

| Student Support | Career Support | Job Club | Social BBQ | Other |
|--|--|--|--|--|
| Independent student counselling Referral to relevant services Health and wellbeing counselling Navigating Australian systems and culture Accommodation assistance Budget planning | Career direction Course and study options Resume preparation and review Applying for internships and work experience Personalised appointments | Identify available jobs Assistance with job applications Feedback on CV/Resumes Branch into personalised appointments | Free BBQ Live music Screening student- made films Connect and network | Printing JP English Language Support Enterprise Skills Workshop |



PARTNERSHIPS WITH THE COMMUNITY

| Partners | Attraction | Retention | Employability | Experience |
|-----------------------------------|------------|-----------|---------------|------------|
| Bleach | Х | | | Х |
| GC Innovation Hub | | | Х | |
| GC SUNS | Х | | | Х |
| GC Health & Knowledge Precinct | Х | Х | X | |
| GC Tourism | Х | | | |
| НОТА | Х | | | Х |
| John Gilders | | | Х | |
| MDA | | | | Х |
| Southport Sharks | | | Х | Х |
| Urbis | X | | Х | X |





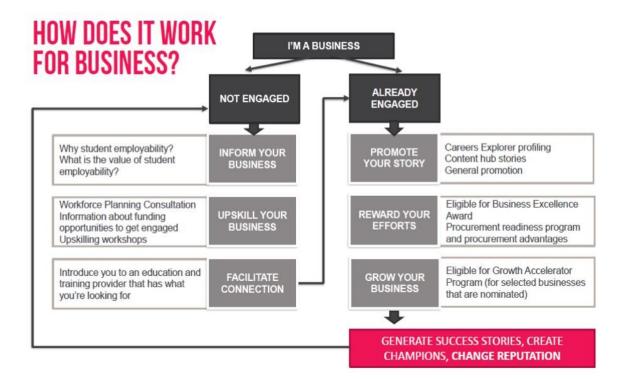
TALENT FOR BUSINESS GROWTH

THE STUDY GOLD COAST EMPLOYABILITY PROGRAM

With the aim of becoming the most active student employability focused city in Australia, Study Gold Coast initiated an Employability Program in 2017. The goals are to increase career touchpoints, improve industry connections and showcase the depth and diversity of careers in the city.

We have recently launched out Talent for Business Growth initiative which incentivises and supports new businesses wishing to engage with the education and training sector in a bid to help improve all Gold Coast graduates find great careers.

TALENT FOR BUSINESS GROWTH



"Retaining the talent and knowledge of our younger generation to contribute to the future prosperity and growth of our City is only possible if local employers engage with students and provide pathways from study to practical experience through work place learnings and training." - Anne Jamieson-Abedian, **Group General Manager of** Sunland Group

QUESTIONS?

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